

STATEMENT OF WORK WITH LOANER OPTION

52.000-5000

LOCAL CLAUSE - NON-APPROVED

LOANER OPTION - MEDICAL EQUIPMENT SERVICE MAINTENANCE STATEMENT OF WORK
GENERAL REQUIREMENTS

The effort required hereunder should be performed in accordance with this Statement of Work (SOW) and in accordance with all other terms and conditions set forth herein.

The contractor shall provide all services, materials and equipment necessary for the repair/service of _____ located in the _____ department at Naval Medical Center, San Diego (NMCSO) to ensure dependable and reliable operation of the equipment. The scope of work performed under these specifications includes the furnishing of all labor, equipment, materials and parts to perform all repairs on equipment listed, to assure continued operation at their designed efficiency and capacity.

THE CONTRACTOR SHALL PERFORM THE FOLLOWING FUNCTIONS:

- Perform service maintenance to industry standards.
- Insure that only FACTORY AUTHORIZED ENGINEERS and TECHNICIANS who have gone through original equipment manufacturer (OEM) or comparable third part service schools for the above-mentioned equipment, shall be employed in the performance of any all work performed under this contract. Upon request, the certificates (or notarized copies) will be provided the Medical Repair Branch for verification. The highest standard of professional capability and electrical/medical workmanship is to be maintained throughout the life of this contract.
- Make repairs to the extent necessary (as determined by inspection tests or disassembly) to ensure a functional system that will efficiently serve its intended purpose.
- Correct inoperable condition in a timely manner including loaner response time of no later than _____ hours after telephone notification, to a monitored contractor emergency telephone number to be provided by the contractor, to NMCSO Medical Repair Branch and Acquisitions Division immediately upon contract award. " Provide only the work necessary to restore the equipment to a serviceable/operating condition by adjustments, replacement parts, or minor repairs when it is determined that extensive repairs and parts replacements are not necessary.
- Equipment improvements/modifications shall be made only on written approval and direction of the NMCSO Medical Repair Branch.
- Notify the NMCSO Medical Repair Branch immediately upon receipt of OEM or replacement parts and equipment safety recall notices.
- Insure that original design and functional capabilities will not be changed, modified, or altered unless the NMCSO Medical Repair Branch authorizes such changes.
- Provide suitable modern recommended repair equipment/tools required for the satisfactory execution of all repairs made.
- Furnish manufacturer OEM approved lubricants and lubricate wear point within the equipment.
- Extend to the Government all commercial warranties on replacement parts, consistent with standard industry practices.
- Maintain an adequate spare parts inventory on parts with a history of high failure/replacement rates.

SPECIAL CONDITIONS: The contractor shall send a loaner unit within 48 hours of receiving call, paying postage on loaner. Repair of government owned equipment

would be accomplished at factory. Units shall be returned to NMCS D repaired if possible with contractor paying for postage.

TITLE TO EQUIPMENT: The contractor shall not assume possession or control of any part of the equipment. The Government retains ownership to title thereof.

LIABILITY: The contractor shall not be liable for any loss, damage, or delay due to any cause beyond his reasonable control including but not limited to, acts of government, strikes, lockouts, fire, explosion, theft, floods, riot, civil commotion, war, malicious mischief or acts of god.

UTILITIES: The contractor may use Government utilities, (electrical power, compressed air, and water) that is available and required for any service performed under this contract. Contractor's electrical equipment must be approved by the building engineer to ensure compatibility with Naval Hospital electrical wiring and equipment.

ACCESS TO EQUIPMENT: The contractor shall be provided reasonable access to all equipment, which is to be serviced, and utility outlets required doing the service.

The contractor shall be free to start and stop all primary equipment incidentals to the operation of the maintained equipment after permission is received from on duty personnel responsible for such equipment.

FIELD SERVICE REPORTS: The contractor or his representative is required to report to the Medical Repair Branch during the hours of 0730-2200 Monday through Friday, prior to and upon completion of any service/repair performed. The contractor or his representative shall furnish to the NMCS D Medical Repair Branch a legible copy of the Field Service Report upon completion of work performed. The contractor or his representative shall complete the Government copy of this Field Service Report by including the following:

- Date & Time Notified
- Date & Time Arrival
- BCN, Type, serial, model # of equipment
- Time spent repairing/servicing
- Description of malfunction
- General Description of replaced parts and service performed
- Comments as to cause of malfunction

GOVERNMENT PERSONNEL: NMCS D employees will not perform maintenance or attempt repairs to equipment while such equipment is under the purview of this contract unless agreed to in writing by the contractor.

PARTS AVAILABILITY: To ensure minimal downtime to equipment, the contractor shall maintain replacement repair parts and materials necessary to perform each repair or supply said parts and materials within _____ day.

COMPENSATION

Labor: All compensation for labor is included in the contract price. **Parts and Materials:** All compensation for parts and materials is included in contract price.

Parts/Supplies Quality: Parts and Supplies provided under this contract shall be guaranteed to be equal in all respects, including performance, interchangeability, durability and quality to the OEM parts when new or as presently recommended by the manufacturer.

PREVENTIVE MAINTENANCE

AND

CORRECTIVE MAINTENANCE SCHEDULES

Services will be required based upon the following schedules:

Preventive Maintenance

**7599 Two(2) times per fiscal year*

**7599 Four (4) times per fiscal year*

* Actual months of service to be designated by NMCSD Medical Repair
after contract award

Corrective Maintenance

**7599 Monday - Friday, 0800-1700 hours

**7599 Seven (7) days per week, 24 hours coverage

-End of Statement of Work-